

# Audio/Video quality intimation

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Hello,

We have assessed the quality of the media file(s) provided.

## **ASSESSMENT RESULT**

We have determined this audio file to be of **Below Average** quality.

This assessment is consistent with one or more of the following attributes:

- Unclear speech quality
- Either background noises or echo effect or low volume or audio disturbances
- 1-3 speakers

***As a result, there will be a number of blanks/inaudibles in the transcript(s), although our best efforts will be directed towards the completion of this assignment.***

***We would request you to provide an alternate audio/video file, if possible. This would aid us in improving the overall readability of the transcript(s). Any additional reference material will also be of great help.***

Regards,  
Quality Management Team.